

Simpler administration by phone

The National Tax and Customs Administration (NTCA) simplified the request of individual identification numbers necessary for the phone administration in the Taxpayer Information and Administration System (ÜCC).

Having only Ügyfélkapu (Client Gate) registration is enough to use the online form filling in application. The service is available at the link **<https://onya.nav.gov.hu>** even when using a mobile device where after giving the identification data of Ügyfélkapu you can initiate your phone administration request by choosing and filling in New document/Requests/TEL ('Új nyomtatvány/Kérelmek/TEL adatlap').

Based upon your application the next day the NTCA sends the PIN code necessary for the authentication of phone administration to your post box at Ügyfélkapu.

For your safety and the safety of our colleagues You are kindly asked to prefer the phone administration service to personal visit.

We are grateful for your responsible decision and appreciating cooperation.

National Tax and Customs Administration