

Shorter working hours at the central taxpayer services of the NTCA

The taxpayer services of the National Tax and Customs Administration located in Budapest and in the county seats are open 25 hours a week from 18 March 2020.

The NTCA tries to minimize the risks affecting their taxpayers and colleagues in the epidemic situation. Our administration – in line with recommendations of the Operational Task Force – changed the existing practice of receiving taxpayers and the persons waiting are met according to a schedule. This means that the taxpayers are invited into the hall depending on the availability of the opened taxpayer service counters (on the one in – one out basis).

Modified working hours of the taxpayer services located in Budapest (IX. district, Vaskapu utca 33-35., XIII. district, Dózsa György út 128-130., XIV. district, Gvadányi utca 69.) and in county seats:

Monday	08.30 – 16.00
Tuesday	08.30 – 12.00
Wednesday	08.30 – 16.00
Thursday	08.30 – 12.00
Friday	08.30 – 11.30

Majority of the tax matters can also be administered in an electronic way so you are kindly asked to opt for electronic or phone administration, avoiding the personal visit and queueing. The general taxpayer information, NTCA's info line can be reached dialling 1819.

National Tax and Customs Administration