NTCA Online

It is easier, quicker and safer to administer the tax matters than by visiting the tax office in person. The businesses and individual entrepreneurs are otherwise obliged to use electronic means, the private persons may freely decide whether to use the possibility provided by digitalization. Besides the administration of the matters online, a comfortable and quick solution of phone taxpayer services is offered by the National Tax and Customs Administration.

Almost all questions with the NTCA can be handled online for quite a long time for which only the private person's KAÜ-authentication is needed (Ügyfélkapu –Client Gate – registration, e-identity card, phone authentication). The electronic handling of matters and keeping contacts which is a basic demand of modern era makes the communications between the taxpayer and the faster. There is no need to wait in the queue in the post office neither when receiving a document, nor when sending an answer.

Use the online services of the NTCA instead of visiting the taxpayer service centres!

For the safety of your personal data the electronic services related to a person can be used through **KAÜ (Central Identification Agent)**.

What kind of questions can be handled electronically?

- you can fill in your PIT return, you can approve, modify your provisional tax declaration, make declaration on 1+1% on **eSZJA-portal**.
- you can query your tax returns, your tax account balance, your the data or data of your own or your business, or data of the employment and social security coverage on eBEV-portal. https://ebev.nav.gov.hu
 - you can apply for a tax number, you can report your data and their change to the NTCA online, you can send your tax advance declaration to your employer, payer through Online Nyomtatványkitöltő Alkalmazás (ONYA). https://onya.nav.gov.hu
 - you can receive your official documents sent by the NTCA at Értesítési Tárhely. https://tarhely.gov.hu
 - you can submit documents in an informal way through ePapír. https://epapir.gov.hu
 - you can request an income certificate via online keresetkimutatás szolgáltatás. https://ebev.nav.gov.hu
 - you can request certificates e.g. for dormitory accommodation, loans, social assistance or applications on the forms of **IGAZOL**.

 you can authenticate your status that you have no debts if you require to be included in the list of the taxpayers with no public debts 'köztartozásmentes adózói adatbázis (KOMA)'.

More detailed information is available in the information booklets no. **32** on the eadministration and no. **33** on the phone administration respectively.

More information is available

on internet:

• on the homepage of the NTA: www.nav.gov.hu-n.

by phone:

- on the info line of the NTCA
 - o in Hungary dialling 1819,
 - \circ from abroad dialling +36-1-250-9500.
- through the Taxpayer Information and Administration Centre (ÜCC) of the NTCA
 - \circ in Hungary dialling 06-80-20-21-22,
 - $_{\odot}$ from abroad dialling +36-1-441-9600